

Recall for replacement: HW-Escape, July 2018

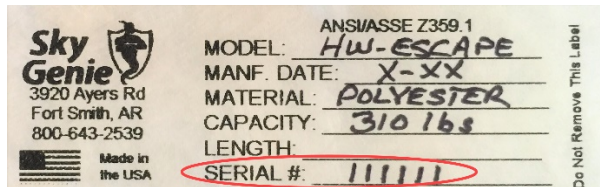
Concerns all HW-Escape Harnesses with a serial number between 101275 and 301560.



HW-Escape



ED System with HW-Escape



Serial Number on Label

Background

Following a training incident in which a harness experienced a failure caused by a possible production defect, Sky Genie launched on July 27, 2018 a recall for all HW-Escape harnesses manufactured with serial numbers between 101275 and 301560.

The HW-Escape was distributed as a stand-alone product and as an option in ED Systems. This recall affects all HW-Escape harnesses within the serial number range whether purchased as an individual product or in an ED System.

When the harness experiences drop forces, failure to stitched connection points may occur.

Continued use of the HW-Escape poses a risk of serious injury or death.

Sky Genie Response

Because the safety of our users is our primary concern, as a precautionary measure, Sky Genie has decided to immediately recall all affected HW-Escape harnesses.

We ask that you:

- **Immediately stop using the HW-Escape harness**
- **Return the HW-Escape harness to Sky Genie (at our cost) for replacement**

A Return Merchandise Authorization (RMA) form with return shipping instructions may be acquired from the Sky Genie Authorized Distributor that sold you the harness or by contacting Sky Genie directly via phone (800) 643-2539 or email (skygenie@skygenie.us)

Sky Genie will destroy all returned harnesses and send the customer replacement HW-Escape harnesses with the current redesigned and reinforced connections. Sky Genie will pay for all shipping costs to complete this replacement.

Sky Genie is committed to continuously improve its products to serve the communities with high quality equipment and continue to earn the trust of its customers. We are sorry for any inconvenience that this issue may create.