

Voluntary Recall Information regarding Fluke 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters

Fluke Corporation has issued a recall of several of their FC Clamp Meters. Fluke has identified a safety issue affecting certain 374 FC, 375 FC, 376 FC and 902 FC Clamp Meters. As a precautionary measure, Fluke has decided to voluntary recall all of these affected products and provide affected customers with free repair.

Safety Issue: Certain 374 FC, 375 FC, 376 FC and 902 FC Clamp Meters may contain a manufacturing error such that a safety protection component may be rendered inoperable. Because of this, there may be severely limited or even no protection provided against arc explosions, burns or electric shock if hazardous voltage is applied to the terminals while in rotary switch positions not rated for the voltage. These rotary switches positions include the Ω (Ohms) function for all models and additionally the μA (microamperes), temperature and capacitance rotary switch positions for the 902 FC. It is considered foreseeable misuse to apply a mains voltage to the terminals while in any of these products functions. The probability and extent of injury increase as the voltage and prospective short circuit current of the electrical installation increases.

IMMEDIATELY STOP USING YOUR AFFECTED PRODUCT. Return your affected product to Fluke at no cost for repair. Return your affected product with the instructions below and your affected product will be repaired.

What you need to do:

Register your affected product using this link: https://forms.fluke.com/IG-GL-EPROD-2021-37XFC-RECALL-USEN-LP-1-A?cid=3243d596-1667-eb11-a812-002248080d3b&lrpf=EPROD&plt=200000000&cra=100000006&scl=8463&redir=https://www.fluke.com/en-us/fluke/37xfc-902fc-recall-thank-you&_ga=2.227662363.787126754.1616522631-156485699.1616522631

Include all of your contact information, including email address and shipping address. Within 1 or 2 business days Fluke will prepare a shipping label for the return of your affected product. Your repaired product will be returned to your shipping address.

The following is a list of affected products:

Model Name	Manufacturing Dates	Starting Serial No.	Ending Serial No.
FLUKE-902 FC	05/21/2019 – 12/31/2020	46116001SV or 46116001MV	52019999SV or 52019999MV
FLUKE-374 FC	02/23/2019 – 12/31/2020	45243001SV or 45243001MV	52019999SV or 52019999MV
FLUKE-375 FC	03/01/2019 – 12/31/2020	45304001SV or 45304001MV	52019999SV or 52019999MV
FLUKE-376 FC	03/11/2019 – 12/31/2020	45405001SV or 45405001MV	52019999SV or 52019999MV

Where to find the Serial Number:

Product Serial Numbers appear on the product box and back of the product. If the serial number cannot be found, consider your clamp meter to be an affected product.



If you cannot locate the serial number on your clamp meter, or if the serial number is illegible, please check the back of the clamp meter to find the country of origin molded into the battery door. If it says “Assembled in Malaysia” or “Assembled in Singapore” you should consider the clamp meter to be an affected product.

All related models shipped from Fluke after 1/1/2021 and with serial numbers not included in the table above are NOT impacted by this recall.

NOTE: Units in the defined serial number range that had the issue corrected can be identified by a yellow sticker in the battery compartment and the unit container.

